**Time Sheet - KB09921**

Impacted App/Service: Time Sheet

Title: The Time Sheet is showing an error 0

Short Description: The error 0 can be a multitude of situations.

Resolution:

1. Create an incident ticket and assign to the **Finance Support** group.
2. On the Template field, select **Time Sheet - Error 0** from the list.
3. Update the required fields as indicated on the incident form after the template has included the necessary information needed to proceed with the investigation.